

OUR INSURANCE AND FINANCIAL POLICY

PLEASE READ THIS VERY CAREFULLY. Most unpleasant financial surprises come from not fully understanding our policy and not understanding the nature of dental insurance.

- Payment is due in full when services are rendered. We accept Visa, MasterCard, Discover, cash, and checks. Payment plans are arranged thru our outside partner, CareCredit.
- Our office is not an in-network provider in any Dental Insurance Plans and we are not associated with any DMO or HMO plans. When services have been completed we will provide you with a detailed receipt that you can submit to your insurance company. Your insurance company will pay you directly.
- Our responsibility is to you. We do what is in the best interest of your health not what your insurance company thinks you need, is “necessary”, or how frequently they think something should be done. Many times carriers tell patients procedures are not “necessary” or are too frequent without even examining the patient. We will not enter into disputes with your insurance company over any claim. We WILL support you by providing additional documentation on your behalf if a claim is rejected.
- We are NOT experts on your insurance, it is ultimately YOUR responsibility to know your insurance plan benefits and exclusions. It is unrealistic to expect our office to know all the details of all insurance plans.
- Typically plans pay \$1000-\$2000 per year on your behalf. Look at your insurance as a “coupon” for \$1000-\$2000 off your dentistry.
- THIS DOCUMENT SUPERCEDES ANY VERBAL COMMUNICATION YOU HEAR FROM ANY OF OUR TEAM MEMBERS.

I have read, understand and agree to the above. I further understand that a finance, rebilling, collection charge or attorney fee will be added to any overdue balance.

Name

Date